# QUALITY POLICY STATEMENT

Promet Valves Australia (PVA) has a firm commitment to customer satisfaction by supplying quality products which customers are assisted to correctly identify and select for manufacture. As a consequence, the manufactured products will meet their requirements and conform to the intended application. This Quality Policy gives assurance to our customers that they will receive their product of choice, the first time, guaranteed. Our Quality Policy simply put:

THE CHOSEN PRODUCT – FIRST TIME – GUARANTEED

WE ARE COMMITTED TO CONTINUAL IMPROVEMENT OF THE QUALITY SYSTEM

We will always aim for the highest level of quality assurance in the products and services we provide through effective and rigorous implementation of our quality management system which along with our Quality Objectives are reviewed annually as part of a focused Management Review in order to improve their effectiveness.

PVA will only engage qualified suppliers with a proven track record in their respective field/s of experience and are supported by their own internal Quality Management Systems. Furthermore, PVA will honor all consumer guarantees and legal obligations as required by Australian Consumer Law (ACL).

# Quality Objective

* On-time delivery of Customer Specified Product
* All manufactured products meet customer requirements
* All manufactured products have attendant Engineering and Material Certification

# Quality Controls / Equipment

* Non-Destructive Visual Inspection
* Hydrostatic Pressure Test Rig
* Pressure Gauge

The Quality Policy Statement can be obtained upon request or from the Promet Valves Australia website www.prometvalves.com

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Director, Promet Valves Australia

12th of September 2023

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